



Privacy Policy

What type of information do you collect?

Katie J Yoga receives, collects and stores information you enter on our website & Instabook booking system, or by email/text, this includes names, email, phone number, address, pre-existing medical conditions or injuries, reviews.

How do you collect information?

When you create an account via Instabook or send an enquiry, as part of the process, we collect the personal information you give us such as your name, phone number and email address.

Why do you collect such personal information?

We collect such information for the following purposes:

- To provide details required to those wanting to join a yoga class or event
- To provide users with ongoing customer assistance and technical support if required
- To be able to contact users with general or personalised service-related notices
- To comply with any applicable laws and regulations

How do you store, use, share and disclose your site visitors' personal information?

Katie J Yoga class booking system is hosted on Instabook platform, allowing us to sell these services to you. Your data may be stored through Instabook's data storage, databases. Instabook takes appropriate security measures to prevent unauthorised access, disclosure, modification, or unauthorized destruction of the Data. The Data processing is carried out using computers and/or IT enabled tools, following organisational procedures and modes strictly related to the purposes indicated. In addition to Instabook, in some cases, the Data may be accessible to certain types of persons in charge, involved with the operation of

this Application (administration, sales, marketing, legal, system administration) or external parties (such as third-party technical service providers, mail carriers, hosting providers, IT companies, communications agencies) appointed, if necessary, as Data Processors by the Owner. The updated list of these parties may be requested from the Owner at any time.

How do you communicate with your site visitors?

We may contact you to notify you regarding your booking, to troubleshoot problems, to resolve a dispute, to collect fees or provide a refund, to receive your review, to send important updates or as otherwise necessary to contact you to enforce our User Agreement, applicable national laws, and any agreement we may have with you. For these purposes we may contact you via email, telephone and text messages.

Marketing

We would like to send information about products, services, offers, competitions and our business which may be of interest to you. Such information could be sent by email or phone. We will ask whether you would like us to send you marketing material on the first occasion that you provide relevant contact information (e.g. on purchase, signing up to a newsletter, entering a competition etc). If you do opt in to receive such marketing from us you can opt out at any time. If you have any queries about how to opt out, or if you are receiving messages you do not want please contact info@katiejyoga.com.

How do you use cookies and other tracking tools?

Cookies are small encrypted text files that are stored on your device by a website.

Katie J Yoga website uses Cookies via Google Analytics, for more details please see [here](#). Any use of Cookies - or of other tracking tools - by Instabook or by the owners of third-party services used by this Application serves the purpose of providing the service required by the User, in addition to any other purposes described in the present document and in the [Cookie Policy](#), if available. Users are responsible for any third-party Personal Data obtained, published or shared through this Application and confirm that they have the third party's consent to provide the Data to the Owner.

How can your site visitors withdraw their consent?

If you don't want us to process your data anymore, please contact us at info@katiejyoga.com

Privacy policy updates

We reserve the right to modify this privacy policy at any time, so please review it frequently. Changes and clarifications will take effect immediately upon their posting on the website. If we make material changes to this policy, we will notify you here that it has been updated, so that you are aware of what information we collect, how we use it, and under what circumstances, if any, we use and/or disclose it.

Questions and contact information

If you would like to: access, correct, amend or delete any personal information we have about you, you are invited to contact us at info@katiejyoga.com